

Saba Consulting OnDemand



Sometimes you just need a little bit of expert advice. You have questions, and you could use answers. Maybe it's about best practices, content interoperability testing, or a particular configuration within the application. You don't need a large consulting engagement; you just want to talk to an expert for an hour or so. At Saba, we call this Consulting OnDemand.

Saba Consulting OnDemand gives you access to Saba experts to get answers to questions like:

- What is the best way to administer the LMS?
- How should we assign responsibilities and manage security?
- What are other clients like us doing to...?
- What is the best way to introduce competencies and multi-rater assessments (MRAs) to our organization?
- Is there a better way to prescribe learning to different audiences than what we're doing now?
- How can we use Saba Meeting most effectively to reduce the need for in-person training?
- What do you consider best practice regarding waitlist management? Learning plan updates?

Benefits:



Fast access to the right expertise when you need it



Higher productivity for your team of Saba administrators



Convenience and budgeting predictability



Higher ROI through greater use of best practices

Features:

- ✓ Best-practice advice without the need for a large-scale consulting engagement
- ✓ Expert technical advice for security and configuration-related questions
- ✓ Business consulting advice in areas such as risk and compliance, content integration, change management, administration, and governance
- ✓ Guidance supplemented by articles from the Saba knowledge base

Prepaid Model That's Fast, Easy, and Cost-Effective

Saba Consulting OnDemand utilizes a prepaid business model that we call Service Units. You purchase a bundle of Service Units, which we place in an online account that's accessible to any number of authorized administrators.

As your questions arise, you or your administrators use our simple online application to request a call with a Saba expert. Your call will be scheduled in as little as 48 hours from the initial request and can take place within 72 hours after that (depending on the nature of the inquiry and consultant availability).

Predictable Expenses for Easier Budgeting

As you and your administrators use services, the Service Units are decremented from the account. We provide you with a monthly report listing all of the calls held in the preceding month and the associated Service Units consumed. The Service Unit model is ideal for controlling costs because you purchase incremental Service Unit bundles only as needed.

Through Saba Consulting OnDemand, our experts can help you to meet your people management objectives, deliver a great user experience, scale your success as you evolve, and expand your Saba People Management platform implementation.

To Learn More

To learn more about Saba Consulting OnDemand, contact your regional Saba Services representative or your Saba account executive.

Your success starts here!

The Saba Experience:

- 📞 24/7 customer support
- 🗺 Collaborative online customer community
- ⚙ Value-added strategic services
- 🗣 Regular user group meetings
- ✂ Standard or customized implementation services
- 👤 Dedicated customer success rep

Learning

Performance

Engagement

Recruiting

Workforce Planning



Every company says they want to engage, motivate and inspire their people. As we see it, the problem is not that they can't – it's that they don't have the environment that really enables their top talent to thrive. Saba creates that environment, with talent development solutions that put people and teams in the driver's seat of their own experience, while staying aligned to your business goals. And delivering deep performance insights that connect people to business success, like no one else can. [Saba. The Talent Development Company.](#)

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